


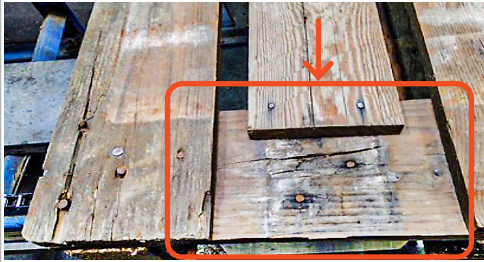
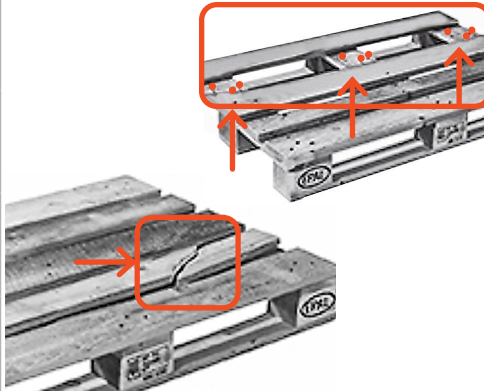
Joint standards on Returnable Packaging supplied by Vetropack

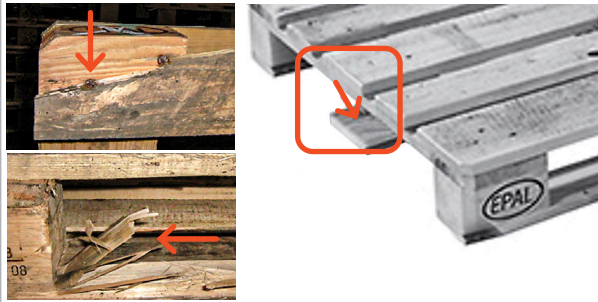

Vetropack accepts its share of responsibility for natural wear and tear effects on returnable pallets and layers. However, we must limit the level of acceptance for both scrap and repair to the agreed targets made with your sales representative.

Before loading of the packaging material for return to Vetropack at customer's site an appropriate sorting and final check shall be made by the customer to make sure that the requirements outlined in this document are met.

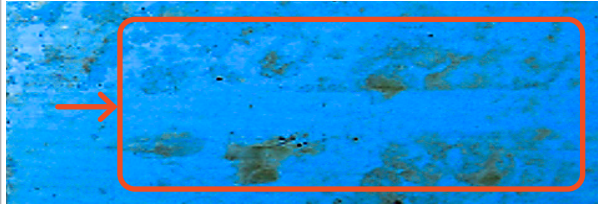
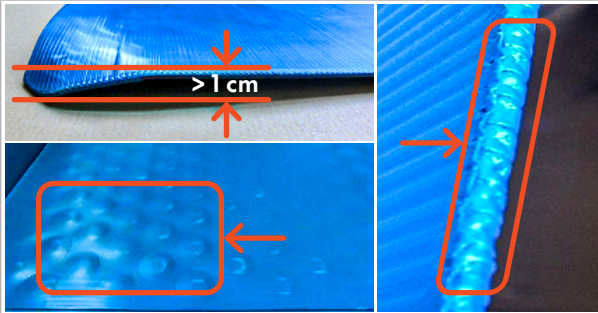
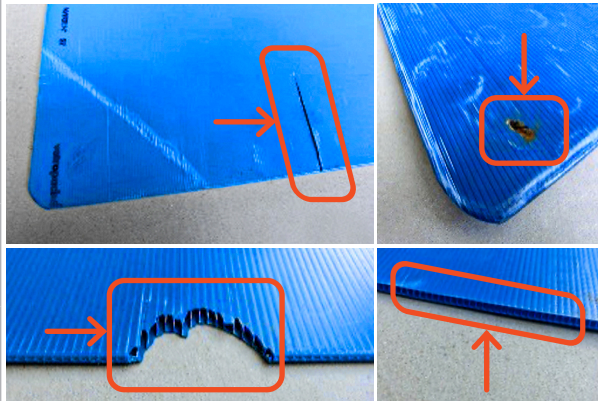
Before unloading at our site a first visual check shall be carried out by Vetropack's authorised representative. If at first glance the check has been successfully passed the item level check and sorting shall be carried out within a reasonable time period after unloading. For this item level sorting the current criteria for quality acceptance shall be strictly applied. Anything exceeding the agreed share or indeed wrongly returned material in terms of dimensions, characteristics or quantities cannot be accepted by Vetropack and will either be disposed of or returned, both actions are chargeable to the Customer. Vetropack will document and label those quantities appropriately and send the completed official claim documentation to the customer within a reasonable time-period.

1. Acceptance criteria for wooden pallets:

Type of defects	Action	Examples
General		
The overall condition is unsatisfactory and loading capacity and safe manipulation cannot be guaranteed (rotten, wobbly, mildew etc.)	scrap	
Broken stringer-board	scrap	
Soiled/dirty/contaminated	clean or scrap	
Workmanship		
Wrong repair components used (e.g. boards or blocks too thin/thick, long/short, wide/narrow)	If repairable to be repaired – otherwise scrap	
Repaired component protrudes more than 5 mm	If repairable to be repaired – otherwise scrap	
Overall dimensions out of standard	scrap	
Missing appropriate marking – if required by respective norm (e.g. EPAL)	repair	
Boards		
Missing board	repair	
A transverse or slanting break	repair	
Broken off pieces of boards	repair	
Splintered board (flammable)	repair	

Type of defects	Action	Examples
Blocks		
Missing block	repair	
Missing wood or crack	repair	
Twisted block	repair	
Nails		
Heads or tips of nails sticking out of the board	repair	
Missing nails	repair	

2. Acceptance criteria for PP layer pads:

Type of defects	Action	Examples
Cleanness		
Contaminated with oil, lubricants, adhesives, paints, etc.	substances must be removed before further use – if not possible scrap	
Plastic deformation		
Sharp/rough edges (cut through the foil during shrinking process)	scrap	
Permanent deformation (bent corners) over 1 cm from the plane of the PP layer pad	scrap	
PP layer pads with large bulges caused from stored products (bulges $\geq 1,5\text{mm}$ height)	scrap	
Damage		
Cracks	scrap	
Objects pushed into the material	scrap	
Torn off pieces	scrap	
Unsealed edges	scrap	